Registration check-in insi ecture Hall arpentry Loft tudent Lounge upstairs ore Building oat Loft ortable B Lecture Hall darpentry Loft tudent Lounge upstairs fore Building upstairs fore Building upstairs fore Building upstairs fortable B Lecture Hall carpentry Loft tudent Lounge upstairs fortable B Lecture Hall Carpentry Loft fortable B Lecture Hall Carpentry Loft fortable B	Hiring an Independent Contractor / Prime Contractor Liability General Liability Insurance - "The Perfect Storm" Risk Management What Safety Rules Apply to my Business Plumbing Contractors * Workers Compensation 101 Hiring an Independent Contractor / Prime Contractor Liability Resolving Conflict Controlling Your Industrial Insurance Costs, the Claims Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	1 Hour 20 Minu
ecture Hall arpentry Loft tudent Lounge upstairs ore Building oat Loft ortable B Lecture Hall Parpentry Loft tudent Lounge upstairs Fore Building	Hiring an Independent Contractor / Prime Contractor Liability General Liability Insurance - "The Perfect Storm" Risk Management What Safety Rules Apply to my Business Plumbing Contractors * Workers Compensation 101 Hiring an Independent Contractor / Prime Contractor Liability Resolving Conflict Controlling Your Industrial Insurance Costs, the Claims Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	1 Hour 30 Minute
ecture Hall arpentry Loft tudent Lounge upstairs ore Building oat Loft ortable B Lecture Hall Parpentry Loft tudent Lounge upstairs Fore Building	Hiring an Independent Contractor / Prime Contractor Liability General Liability Insurance - "The Perfect Storm" Risk Management What Safety Rules Apply to my Business Plumbing Contractors * Workers Compensation 101 Hiring an Independent Contractor / Prime Contractor Liability Resolving Conflict Controlling Your Industrial Insurance Costs, the Claims Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	1 Hour 30 Minute
arpentry Loft tudent Lounge upstairs ore Building oat Loft ortable B Lecture Hall tarpentry Loft tudent Lounge upstairs fore Building upstairs toat Loft ortable B Lecture Hall tarpentry Loft tudent Lounge upstairs toat Loft ortable B Lecture Hall tarpentry Loft tudent Lounge upstairs tore Building total Loft total Lounge upstairs tore Building Boat Loft	General Liability Insurance - "The Perfect Storm" Risk Management What Safety Rules Apply to my Business Plumbing Contractors * Workers Compensation 101 Hiring an Independent Contractor / Prime Contractor Liability Resolving Conflict Controlling Your Industrial Insurance Costs, the Claims Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	1 Hour 30 Minute
tudent Lounge upstairs ore Building oat Loft ortable B Lecture Hall Carpentry Loft tudent Lounge upstairs fore Building upstairs orat Loft ortable B Lecture Hall Carpentry Loft tudent Lounge upstairs oat Loft ortable B Lecture Hall Carpentry Loft tudent Lounge upstairs Core Building Boat Loft	Risk Management What Safety Rules Apply to my Business Plumbing Contractors * Workers Compensation 101 Hiring an Independent Contractor / Prime Contractor Liability Resolving Conflict Controlling Your Industrial Insurance Costs, the Claims Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	1 Hour 30 Minute
ore Building oat Loft ortable B Lecture Hall carpentry Loft tudent Lounge upstairs for Building upstairs ortable B Lecture Hall carpentry Loft tudent Lounge upstairs oat Loft ortable B	What Safety Rules Apply to my Business Plumbing Contractors * Workers Compensation 101 Hiring an Independent Contractor / Prime Contractor Liability Resolving Conflict Controlling Your Industrial Insurance Costs, the Claims Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	
oat Loft ortable B Lecture Hall carpentry Loft tudent Lounge upstairs fore Building upstairs toat Loft ortable B Lecture Hall Carpentry Loft tudent Lounge upstairs Core Building Boat Loft Student Lounge upstairs Core Building Boat Loft	Plumbing Contractors * Workers Compensation 101 Hiring an Independent Contractor / Prime Contractor Liability Resolving Conflict Controlling Your Industrial Insurance Costs, the Claims Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	
Lecture Hall Carpentry Loft tudent Lounge upstairs Fore Building upstairs Forat Loft Fortable B Lecture Hall Carpentry Loft Student Lounge upstairs Core Building Boat Loft	Workers Compensation 101 Hiring an Independent Contractor / Prime Contractor Liability Resolving Conflict Controlling Your Industrial Insurance Costs, the Claims Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	
Lecture Hall Carpentry Loft tudent Lounge upstairs Fore Building upstairs Forat Loft Fortable B Lecture Hall Carpentry Loft Edudent Lounge upstairs Core Building Boat Loft	Hiring an Independent Contractor / Prime Contractor Liability Resolving Conflict Controlling Your Industrial Insurance Costs, the Claims Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	
darpentry Loft tudent Lounge upstairs dore Building upstairs doat Loft ortable B Lecture Hall Carpentry Loft student Lounge upstairs Core Building Boat Loft	Resolving Conflict Controlling Your Industrial Insurance Costs, the Claims Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	
tudent Lounge upstairs fore Building upstairs foat Loft ortable B Lecture Hall Carpentry Loft student Lounge upstairs Core Building Boat Loft	Controlling Your Industrial Insurance Costs, the Claims Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	
core Building upstairs toat Loft ortable B Lecture Hall Carpentry Loft student Lounge upstairs Core Building Boat Loft	Accident Prevention / Safety State Taxes - Sales, Use & B&O Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	1 Hour 15 Minu
coat Loft ortable B Lecture Hall Carpentry Loft student Lounge upstairs Core Building Boat Loft	State Taxes - Sales, Use & B&O Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	1 Hour 15 Minu
cecture Hall Carpentry Loft Student Lounge upstairs Core Building Boat Loft	Asbestos Overview Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	1 Hour 15 Minu
Lecture Hall Carpentry Loft student Lounge upstairs Core Building Boat Loft	Bidding, Estimating and the Bottom Line Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	1 Hour 15 Minu
Carpentry Loft Student Lounge upstairs Core Building Boat Loft	Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	1 Hour 15 Minu
Carpentry Loft Student Lounge upstairs Core Building Boat Loft	Prevailing Wage Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	1 Hour 15 Minu
Student Lounge upstairs Core Building Boat Loft	Controlling Your Industrial Insurance Costs, Retro Overview Accident Prevention / Safety State Taxes - Sales, Use & B&O	
Core Building Boat Loft	Accident Prevention / Safety State Taxes - Sales, Use & B&O	
Boat Loft	State Taxes - Sales, Use & B&O	
ortable D	Small Business Planing Made Easy	
	James	
Lunch - On your own	1	
Lecture Hall	Bidding, Estimating and the Bottom Line	
Carpentry Loft	Saving Money On Unemployment Premiums	1 Hour 15
		Minutes
Boat Loft	Electrical Licensing 101 *	
ecture Hall	Construction Contracts - What You Should Know!	
Carpentry Loft	Saving Money on Unemployment Premiums	55 Minutes
tudent Lounge upstairs	Controlling Your Industrial Insurance Costs, the Claims Overview	
Core Building	New Contractor Overview	
Boat Loft	Overtime and Break Requirements	
ortable B	Federal Certification	
ecture Hall	Effective Marketing for Contractors	1 Hour
		1 Hour
~ .	-	
	•	
ortable B	have fou Done four weeknes?	
	Student Lounge upstairs Core Building Boat Loft ecture Hall arpentry Loft tudent Lounge upstairs ore Building oat Loft	Student Lounge upstairs Core Building Boat Loft Construction Contracts - What You Should Know! Electrical Licensing 101 * Construction Contracts - What You Should Know! Saving Money on Unemployment Premiums Controlling Your Industrial Insurance Costs, the Claims Overview Overtime and Break Requirements Federal Certification Effective Marketing for Contractors Controlling Your Industrial Insurance Costs, Retro Overview Overtime and Break Requirements Federal Certification Effective Marketing for Contractors Controlling Your Industrial Insurance Costs, Retro Overview Tips on Handling the Difficult Customer

State ZIP+4

E-mail address

Name

Address

City

Phone

Company (optional)

Classes will be located in the

Seattle WA 98144

Wood Construction Center, SCCC Corner of 23rd Ave S & S. King Street Free Contractor Training Day
Workshop Registration
January 21, 2005
Mail copy of this registration form to:

Dept. Of Labor & Industries Attn.: Shari Purves-Reiter

Olympia WA 98504-4400

PO Box 44400

Yes, I'm interested in Plumbing Continuing Education Credit which will require

attending the two (*) required classes plus two others for a fee of \$48.00.

STATE

Free Training for Construction Contractors

Where: Wood Construction Center, SCCC

2310 S. Lane Street, Seattle WA 98144 (corner of 23rd Ave South and S. King)

When: January 21, 2005, 8:30am - 4:30pm Registration and check-in begins at 8:00am

- * Want to learn how to **save money** on Workers Compensation premiums or your Unemployment Premiums?
- * Do you need to **update** your Accident Prevention plan?
- * Would you like to learn how to avoid common customer complaints?
- * Do you have a written Business Plan?
- * Are you having issues surrounding your General Liability Insurance?

All of the experts that can answer these questions and many more have been gathered together to bring you this Construction Contractor Training Day.

Course Descriptions and Presenters

Prevailing Wage - Intents and affidavits on line, completing and filing. Scopes of work and prevailing wage rates - where to find them and how they are set. Certified payroll and other information you need to know when working on a public works project. Presented by Cindy Hanson, Prevailing Wage Technical Specialist, a 23 year Labor and Industries veteran with 10 years in prevailing wage.

Risk Management - Controlling your workers' compensation costs involves many aspects of your business, from hiring and training the right people for the right jobs, to your accident prevention and safety plans and appropriate and timely responses after an injury occurs. Presented by Diane Doherty, Risk Manager, Labor and Industries.

Controlling Your Industrial Insurance Costs - The Claims Process - Overview of the industrial insurance claims process for the new employer. We will help you understand your rights and responsibilities to protect workers from injury and what the processes are when an employee is hurt. "Light duty" and "return to work" opportunities, communicating with and getting the proper information to the claims manager and protest timelines and information. Presented by Diane Doherty, Risk Manger 17 year L&I veteran and Gail Richardson, Claims Unit Supervisor, Labor and Industries.

Controlling Your Industrial Insurance Costs - Retro Overview - What is the Retrospective Rating Program? History, rules and how your company can benefit from a Retro program. Explain how refunds of Industrial Insurance can be obtained and how a good safety program impacts how much your return will be. Presented by Ann Jarvis, Vice President of Safety and Education for Associated Builders and Contractors, Inc. (ABC) a 30 year construction industry veteran and Linda Browning, Safety Director and Human Resources Manager with Kirtley-Cole Associates, Inc. and a 12 year construction industry veteran.

New Contractor Overview - Information on how to protect your contractor registration status: Model disclosure requirements, advertising as a contractor, exemptions, fraud reporting and violations. Presented by Rich Metcalfe, Specialty Compliance Supervisor, King County Region of Labor and Industries.

Overtime and Break Requirements - Payment of minimum wage and overtime for hourly, piece rate and other payment methods. Exceptions from overtime, basic worker rights and an overview of the new provision in the Industrial Welfare Act on meal and rest periods for construction companies. Presented by Janis Kerns, Industrial Relations Technical Specialist 21 year Labor and Industries veteran.

Tips on Handling the Difficult Customer - The Better Business Bureau fields more inquiries and complaints in the Construction Industry than any other. This seminar will cover common consumer questions and complaints, business tips, and the dispute resolution process. Presented by Erin May, Public Relations Manager of the Better Business Bureau.

Asbestos Overview - Asbestos has been used in over 3,000 building materials and may be a hazard during renovation or demolition work in any existing structure. We will review state requirements for evaluating asbestos hazards and contractor responsibilities for proper handling of asbestos in their workplace and providing reference tools. Presented by John Stebbins, Industrial Hygienist, a 6-year L&I veteran with 11 years experience in building inspections, abatement planning and overseeing asbestos abatement work.

Workers Compensation 101 - Learn about the underwriting aspects of establishing and maintaining your workers compensation account, correct risk classification assignments, processing your quarterly report for premiums, rate adjustments and establishing the employer-employee relationships to claims. Presented by Faye Lee, Policy Management Supervisor, a 15 year L&I veteran and a 20-year veteran of the independent insurance industry.

Saving Money on Your Unemployment Insurance Costs - Rules and reporting requirements for businesses in Washington state that operate with Washington employees. Overview of how the Unemployment Insurance System works and how laid off workers effect UPI rates assigned. Recent changes to the Unemployment Insurance Tax laws will also be a part of the presentation. Presented by a Department of Employment Security - Unemployment Tax Specialist.

Course Descriptions and Presenters, continued

What Safety Rules Apply to My Business - Overview of Chapter 296 -155 WAC - Safety Standards for construction work, resources, tools and related standards. Presented by Victoria Myles, Labor and Industries Safety Consultant, 10 year L&I veteran, with 17 years of construction experience.

Accident Prevention Plans / Safety - How can a viable and comprehensive accident prevention / safety program save you money. Tools to develop or fine-tune your accident prevention program, idea's to develop a "Safety Culture" in your workplace, and other assistance. Presented by Victoria Myles, Labor and Industries Safety Consultant a 10 year veteran with 17 years in the construction industry.

Have you done your weeklies? - Toolbox talks and job site inspections - a "how-to" guide for contractors. Review of the basics of how to do weekly job site inspections and how to hold toolbox talks. Also, a discussion of online resources for these two activities as well as what has been identified as pertinent to the audit and meeting process. Presented by John Carlson, Safety Director for Associated General Contractors and a 15-year construction safety professional and Mandi Kime, Assistant Safety Director for Associated General Contractors.

Hiring "Independent Contractors" in Washington State/ Prime Contractor Liability - You may be an employer with requirement - and not know it. Understanding your requirement and responsibilities when hiring "independent contractors" can be confusing. This course will help you understand when you must meet safety standards, pay workers' compensation premiums, meet wage & hour requirements and pay unemployment insurance. You will learn the three questions to ask to determine whether or not someone you hire is considered your employee. You will also learn about your responsibilities for workers' compensation premiums on your subcontractors and how you can protect yourself.

- * Plumbing Contractors What you need to know Proof of hours, what are the employer requirements, common causes that generate an audit and what is the difference between a trainee and an apprentice. Presented by Bruce Springer, Plumbing Technical Specialist, a 28 year journeyman plumber and 4 year veteran of Labor and Industries. (Plumber CEU course)
- * Electrical Licensing 101 What electrical work can a general contractor perform and when must electrical work be subcontracted. What is "Grand fathering"? How do you file complaints? Presented by Faith Jeffrey, 14 year Labor & Industries veteran with 6 years as a Field Compliance Officer and current manager of the electrical compliance and audit section. (Plumber CEU course)

State Taxes and the General Contractor - Get your questions answered about use taxes, B&O filing and other useful information from the Department of Revenue, presented by - Linda Miller - Baldwin, Tax Payer Information Specialists with DOR's Taxpayer Information and Education Section.

General Liability Insurance - "The Perfect Storm" - Discussion of the current challenges facing contractors in the liability insurance market and present options available to them. Presented by Bill Wilson of the Office of the Insurance Commissioner.

Federal Certification - Information about different types of federal government certification programs so small business owners can take advantage of various federal government set aside programs. Information will also be provided about the HUBZone set aside certification program which is based on business location, not race or gender. Presented by Gary Trujillo, Small Business Administration Business Opportunity Specialist/Contracting Officer.

Small Business Planning Made Easy - Practical approaches to small business planning and the importance of a business plan. Information will include key elements of a quality business plan and low or no-cost small business resources to assist you to start, run and grow your construction business. Presented by Bob Dorse, Seattle District Director with SCORE and former owner of Dorse & Company and Dorse Architectural both construction material manufactures' representative companies.

Effective Marketing for Contractors - Learn the differences between "marketing" and "advertising"; communication skills for the business owner; how to develop a business identity and use it effectively in advertising; and the advantages and disadvantages of the various forms of advertising. Presented by Jan Rohila, Education Program Director for Building Industry Association of Washington.

Bidding, Estimating and the Bottom line - The crucial skills of bidding and estimating - know all the costs to make an accurate bid that will cover labor, supplies, taxes etc. to ensure you have a profit built into each bid. Presented by Ray Gilbride, President of the National Subcontractors Association with over 20 years construction industry experience.

Resolving Conflict - Essential skills for understanding and resolving conflicts encountered in business. Build your negotiation and people skills. Presented by Steve Mason, Vice President of the National Subcontractors Association.

Construction Contracts - What You Should Know! - Learn the benefits and advantages of using written contracts, the necessary and optional provisions and clauses building and remodeling contracts require and when and how to seek legal help. Presented by Larry Linville, Attorney with Linville and Linter with 30 years of construction law experience.

Department of Labor & Industries Specialty Compliance Services Attn.: Shari Purves-Reiter PO Box 44400 Olympia WA 98504-4400



Free Training for Construction Contractors January 21, 2005 Seattle, Washington

- * Want to learn how to save money on Workers Compensation premiums or your Unemployment Premiums?
- * Do you need to **update** your Accident Prevention plan?
- * Would you like to learn how to avoid common customer complaints?
- * Do you understand your **B&O** tax obligation?
- * Do you lack a Comprehensive Business Plan?

Then this **Free** training event is for you. All of the experts that can answer these questions and many more have been gathered together to bring you **Construction Contractor Training Day**. Twenty-two different classes on everything from marketing your business to safety training to customer service issues.

The course has been approved for Plumbing Continuing Education Credit - see our Website for details and CEU fee. www.Lni.wa.gov/tradeslicensing OR call 360-902-4666